

## QUALITY POLICY

Ainsley Gommon Architects Limited (the 'Practice') aims to provide defect free products and/or services to its clients on time and within budget.

This policy has been implemented within the framework of the Ainsley Gommon Architects Quality Management System, which has been developed in line with the requirements of ISO9001 2015.

The management is committed to:

- Develop and improve the Quality Management System.
- Continually improve the effectiveness of the Quality Management System.
- The enhancement of client satisfaction.

The management has a continuing commitment to:

- Ensure that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction.
- Communicate throughout the Practice the importance of meeting client needs and all relevant statutory, regulatory and other applicable requirements.
- Establish the Quality Policy and its objectives.
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensure the availability of resources.

All personnel understand the requirements of this Quality Policy and abide with the requirements of our Quality Management System. The Practice constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.



PAUL LESTER | DIRECTOR